

**SchoolMessenger CommSuite:** SchoolMessenger is a leader in notification solutions designed for K – 12 environments, providing emergency broadcast, parent outreach, and student attendance communications. The firm brings a proven track record of service excellence with thousands of K – 12 clients, including many school districts in Connecticut.

### **Features**

- Delivers your messages to district parents rapidly and reliably through voice, text messaging, and email. Advanced messaging features include answering machine and voicemail detection; recipient confirmation, e.g., ensure that a guardian will be at home in the case of an early dismissals; and parents' ability to record a message back to district.
- Translates messages from English to over 30 languages, with built in quality assurance
- Allows creation of surveys to gain consensus on your district's needs. SchoolMessenger allows for the delivery of an unlimited number of questions through phone and email. Random survey question order improves the statistical accuracy of results.
- Creates lists to target specific groups and demographics easily. Groups automatically update as changes are made within the student information system and other contact data sources.
- Provides Web access for parents to set contact preferences (e.g., phone numbers, e-mail addresses, etc.) and review from the past 30 days.
- Provides SmartCall, patent-pending software that allows you to leverage idle telecom capacity while cutting notification costs in half.

### **Benefits**

- Full Data Integration: Lists update automatically from almost any data source, including student information systems, food service POS systems, and transportation databases.
- Automation: Save staff time by automating absence and truancy calls.
- Powerful: Communicate in any language, reaching thousands of people in seconds.
- Fully Hosted: No purchase of hardware or software.
- Easy to Use: Use your telephone or computer to start notification.
- 24X7 Support: Start-up training and ongoing support services from SchoolMessenger personnel.
- Secure and Reliable: Multiple service call centers across the country ensure availability in case of a regional power outage or natural disaster.