



Greater Hartford Regional
School Choice Office

RSCO TRANSPORTATION NEWSLETTER

December 2025



Hello, RSCO families!

We have officially completed the first three months of school! In this issue, we will be sharing information about upcoming events and important news as we enter the holiday and winter season. We will also cover some transportation topics relevant to keeping your children safe while traveling to and from school.

Student Contact and Pickup Information

Please ensure that your child's contact information is up to date, including email address, new home address if you have recently moved, and updated phone numbers. **Note: To protect the rights and privacy of your child, we are only authorized to communicate with individuals listed in your child's contact information profile.**

Only individuals listed on your child's approved contact list are authorized to pick your child. If another parent or guardian will be picking up your child, you must contact our office to have their name added to your child's contact information profile.

Be on time to pick up your child from the bus stop to help ensure a safe and smooth drop-off for all. **Students must be at the bus stop 10 minutes before and 10 minutes after the scheduled bus stop times.** Having a reliable backup plan in place can also help make sure that pick-up times are consistently met. Thank you for your attention to this important matter.



Did You Know?

- RSCO Transportation transports **14,306 students**.
- Bus routes are planned to have an average ride time of **60 minutes or less**, with a maximum of 90 minutes.
- RSCO utilizes state-of-the-art tracking software to ensure routes are as **safe and efficient** as possible.

Inclement Weather



RSCO Transportation – Inclement Weather Procedures:

As winter approaches, we would like to remind all families of procedures in place for school delays and closings due to inclement weather and other emergencies. [These guidelines](#) are designed to ensure the safety and well-being of all students using RSCO-provided transportation.

How are you informed about delayed openings or early dismissals?

- Automated Messages: Schools send updates about delayed openings and early dismissals by email, phone, or text. **Remember to text Y to 67587 to receive alerts for bus delays and other transportation updates.**
- TV & Radio: You can also check local stations (WFSB-3, FOX-61, WTNH-8, NBC-30) on TV or their websites for updates.

Important note: RSCO Transportation does **not** send individual notifications for delays or closings. Families should check local TV or radio stations for updates.

Please review the [Inclement weather and emergency closing information flyer](#) for full details. Be aware that delays in any town along your child's route may affect the entire route.

Thank you for helping us ensure safe and reliable transportation throughout the winter season. For questions, contact RSCO Transportation at **860-524-4077**.

Vehicle Tracking Apps



Take advantage of the bus tracking apps we have made available to you! They are a convenient way to stay informed about your child's bus location, giving you peace of mind about their safety.

All RSCO bus contractors (DATTCO, First Student, and Transportation Management Solutions [TMSI]) have GPS vehicle tracking apps. The vehicle tracking apps are a family-friendly tool that allows you to track your child's school bus in real-time right from your smartphone or computer. The apps provide live updates on the bus's location, send notifications when the bus is nearby, and allow you to set up custom alerts to stay informed about your child's transportation. To register for your vehicle tracking app, please visit the RSCO Transportation website at crec.org/transportation/rSCO.php to identify your bus contractor and sign up for their vehicle tracking app.

If you require additional assistance in determining which bus contractor is assigned to your child's route, please contact the RSCO Transportation office directly.

RSCO Transportation Website



For more transportation information, please visit our website at www.crec.org/transportation/rSCO.php, where you will find our RSCO Transportation Family Handbook, our transportation information video, bus route information, transportation reimbursement form, and all other necessary forms.

Bus Stop Changes

 During our peak period, our Routing Department has worked diligently to assign transportation to new students or those who have moved over the summer. Bus stop change requests are now being reviewed on an ongoing basis and processed in the order they are received. If you have submitted a bus stop change, you will be contacted soon with the decision regarding your request.

Reminders

- Please don't forget that **students should arrive 10 minutes before the scheduled pickup time**. The driver does not have to wait until the scheduled time before leaving.
- For any concerns and/or questions regarding the driver and/or monitor on your child's bus, please contact the RSCO Transportation office or email us at rscotransportation@crec.org.
- Students using cell phones while traveling on the bus should be mindful of others around them. Headphones should be worn to avoid distracting fellow passengers and drivers.
- Eating and drinking are not permitted while traveling on the bus. Following this rule is critical and will help to prevent exposure to those with allergies and avoid possible choking hazards.
- Please mark your calendars for **Early Release** days. Be sure to make arrangements to have someone at the stop upon the bus's arrival to pick up your child. Use the following link to calculate your Early Dismissal time:
[How to calculate your bus stop time on Early Release days](#):

1. Start with the Early Release Dismissal Time (e.g., if school dismisses at 1:15 p.m. on Early Release days).
2. Add your child's regular afternoon bus ride duration. (e.g., if the bus ride usually takes 30 minutes, add that to 1:15 p.m. = 1:45 p.m.).
3. Arrive at the bus stop 10 minutes early (1:45 p.m. minus 10 minutes = 1:35 p.m.).